

AJR INTERNATIONAL
300 REGENCY DRIVE
GLENDALE HEIGHTS, IL 60139

PHONE - 800.232.3965
FAX - 800.428.0333
TEXT - 630.841.6699
EMAIL - CUSTOMER.SERVICE@AJRINTL.COM
AJRINTL.COM OR GMEXCHANGES.COM



QUALITY SERVICE CONTINUALLY IMPROVED

REPAIR SUBMISSION FORM

PLEASE FILL OUT AS MUCH INFORMATION AS POSSIBLE AND INCLUDE THIS FORM WITH YOUR REPAIR. TYPICAL TURNAROUND TIME IS 24-48 HOURS AFTER RECEIPT. ALL REPAIRS ARE SHIPPED BACK FEDEX GROUND. AJR WILL COVER GROUND SHIPPING TO AND FROM OUR FACILITY FOR ALL GM DEALER REPAIRS. IF YOU REQUIRE OVERNIGHT FREIGHT, IT WILL COST AN ADDITIONAL \$15.00. TO REQUEST A PREPAID SHIPPING LABEL AND REPAIR SUBMISSION FORM PLEASE CONTACT AJR INTERNATIONAL BY PHONE, FAX, EMAIL, OR TEXT AND A LABEL WILL BE GENERATED FOR YOU. AJR INTERNATIONAL DOES NOT CHARGE GM DEALERS A BENCH FEE OR DIAGNOSTIC FEE. WE APPRECIATE YOUR BUSINESS!

DEALER INFORMATION

DEALER NAME:	SHIP TO ADDRESS:	CONTACT:
DEALER CODE:	CITY, STATE, ZIP:	PHONE NUMBER:

VEHICLE INFORMATION

VIN NUMBER: _____	MILEAGE:
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CUSTOMER INFORMATION

COMPLAINT:	PURCHASE ORDER:	REPAIR ORDER:
CUSTOMER NAME:	<input type="checkbox"/> WARRANTY <input type="checkbox"/> CUSTOMER PAY	DO YOU NEED AN ESTIMATE BEFORE REPAIR?

ADDITIONAL COMMENTS

PLEASE INCLUDE ANY ADDITIONAL INFORMATION HERE:	
INBOUND TRACKING NUMBER:	PLEASE KEEP A RECORD OF THIS TRACKING NUMBER FOR YOUR REFERENCE. YOU WILL BE ABLE TO TRACK YOUR SHIPMENT FROM YOUR DEALERSHIP TO OUR FACILITY. KEEP IN MIND THIS IS A FEDEX GROUND LABEL AND YOUR UNIT MAY TAKE SEVERAL DAYS TO REACH US. WE WILL SHIP YOUR UNIT BACK FOR NEXT DAY DELIVERY.